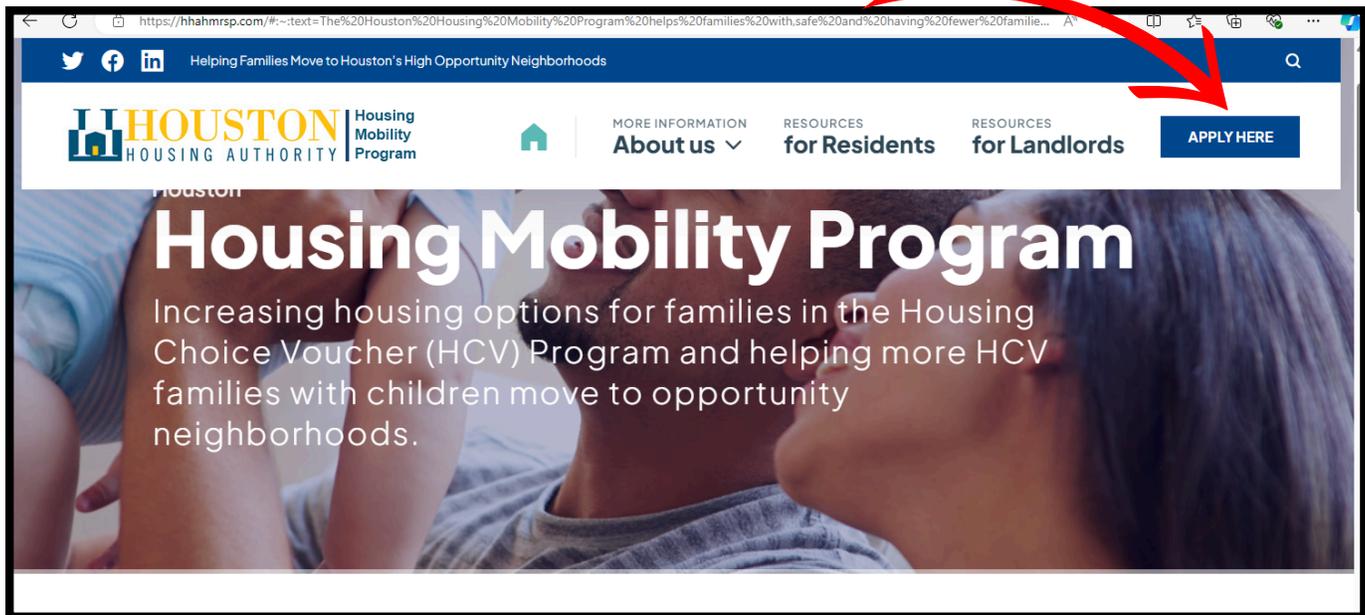


MOBILITY PROGRAM APPLICATION GUIDANCE

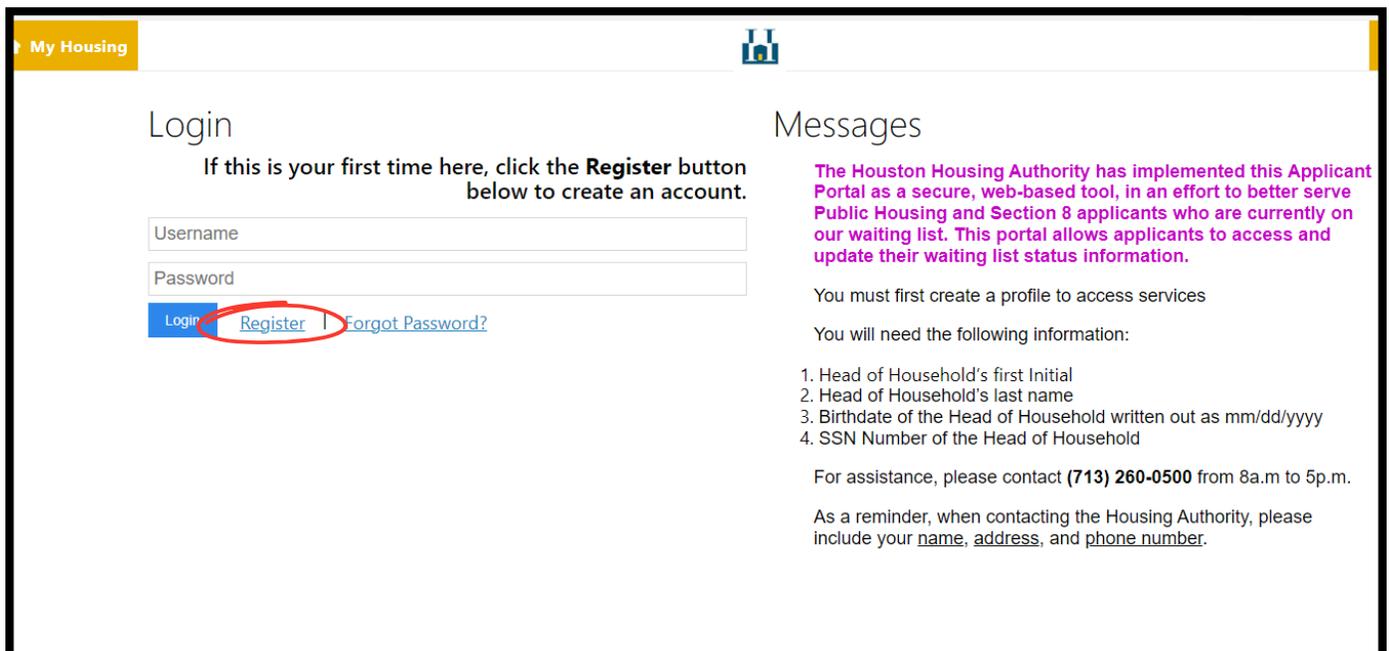
Website: [Houston Housing Mobility Related Services \(hhahmrsp.com\)](https://hhahmrsp.com)

For more information, go to the bottom of the landing page for the **HHA Mobility Program** brochure and the **HHA Mobility Program** flyer.

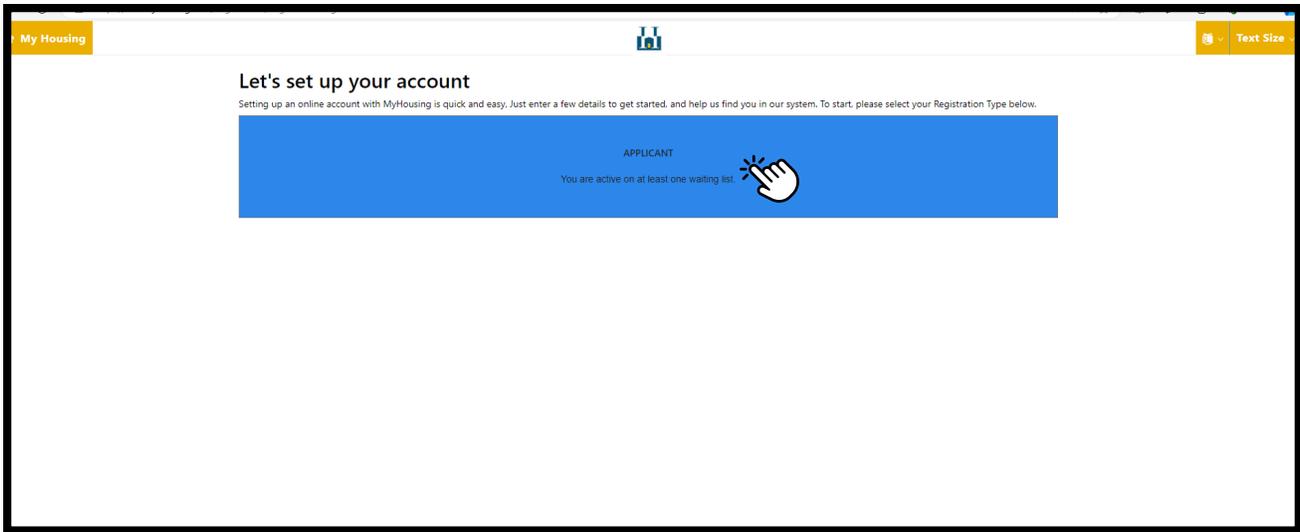
1. Click upper left-hand corner, "Apply Here" button.



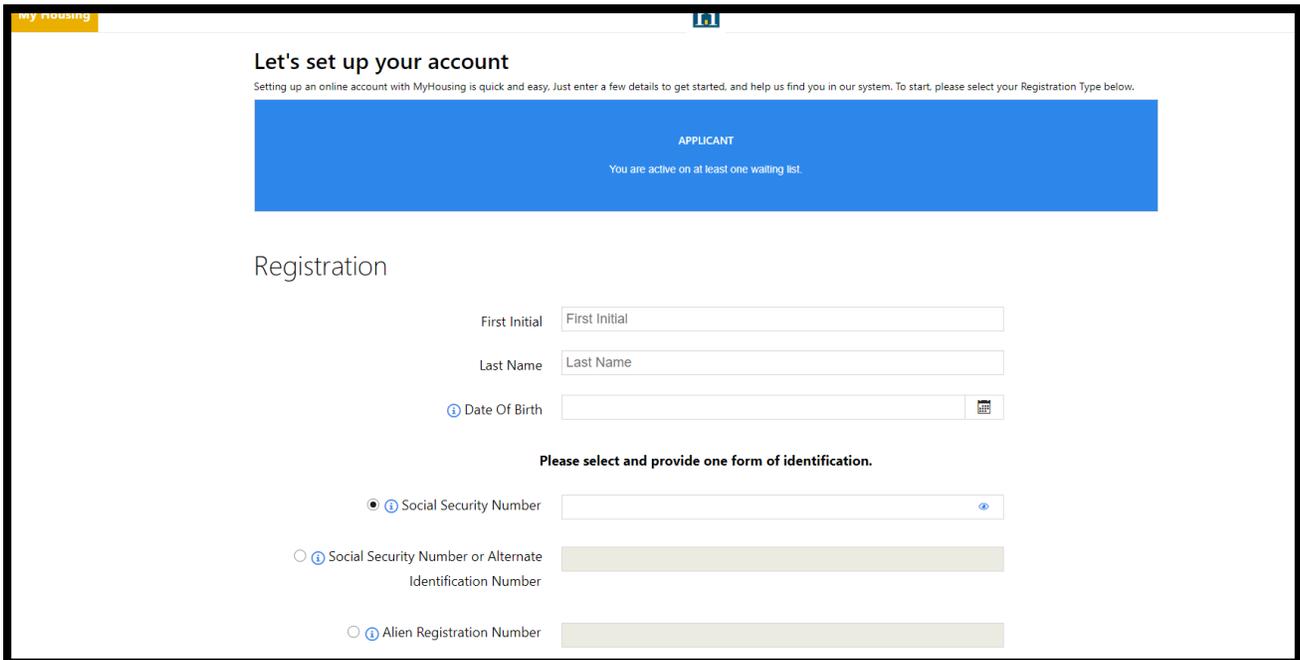
2. Click "Register".



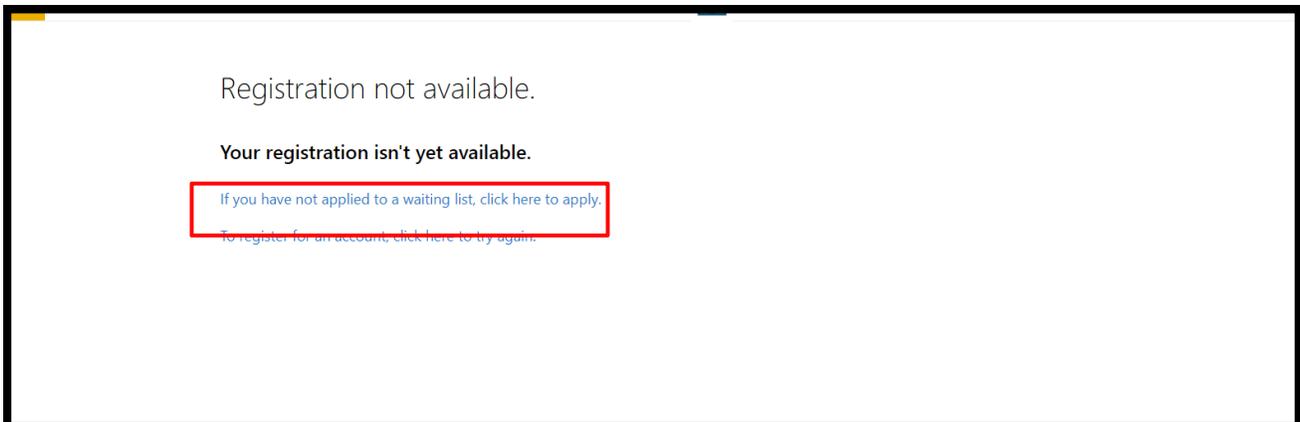
3. Hover your mouse over the box and click.



4. Complete screen with required information.



5. Select the top option.



6. This page provides basic information, click the green “Start Here” button.

Apply For Housing Here
Choose Your Language

English Español Vietnamese Mandarin Swahili

PRE-APPLICATIONS FOR HOUSTON HOUSING AUTHORITY (HHA)
Online Waiting List Pre-Application

IMPORTANT NOTICE: Written requests for persons with disabilities or persons needing assistance must be put in writing to the HHA Office.

Before you begin the application process, please have available your social security card, names and dates of birth of all family members. Also you will need income of all family members. Make sure you have typed correctly all information. HAVE PAPER AND PEN READY TO WRITE DOWN YOUR CONFIRMATION NUMBER.

Submit only ONE application to the Houston Housing Authority (HHA). Duplicate forms will not be accepted.

Disclaimer
Applications can be received online anytime during the wait list period. Applicants will receive a confirmation number to acknowledge successful transmission of the application. By submitting this pre-application information you are not guaranteed placement on any waiting list.

Maintaining Your Status on the Waiting List
Upon housing availability, you will be notified by mail, telephone, and/or email when your name comes to the top of the waiting list or if we are updating our files. If you do not respond to our notifications, or your letter is returned undeliverable, your name will be removed from the waiting list. If you have a change of address, phone number, income or family size, you may log in to your profile and make the necessary changes. Applicants can also report changes in person or via email to the HHA, at waitlistPHO@housingforhouston.com within 10 business days of the change. Please include your name, past address, current address, last four digits of social security number, and contact number on any correspondence. **ALL CHANGES MUST BE IN WRITING. No changes will be taken over the phone.**

[More Below](#)

Start Here

7. As the head of the household, you will need to fill out your information and then hit “Next”.

1 Your Information 2 Your Family 3 Your Address 4 Your Income 5 Your Assets 6 General Questions 7 Summary 8 Your Lists 9 Additional Questions 10 Done

Tell Us About The Head Of Household
(You'll add your family members later)

First Name First Name
Middle Name Middle Name
Last Name Last Name
Select One Gender ⓘ
Social Security Number Social Security Number ⓘ
[Tell us why you don't have a SSN](#)
Birth Date Birth Date ⓘ
Eligible Citizen ✓ Current Citizenship Status

[More Below](#)

[Next >](#)

[< Back](#)

8. Now you need to select the number of additional household members, not including yourself. If needed, you can always select more than 5 household members.

2 Your Family

1 Your Information 3 Your Address 4 Your Income 5 Your Assets 6 General Questions 7 Summary 8 Your Lists 9 Additional Questions 10 Done!

Tell Us About Your Family

Provide information for the individuals who will live with you in your household.

How many family members (**NOT** including yourself) will be on this application?

0 1 2 3 4 5

I have more family members

Back Next >

9. If you selected an additional household member, you will need to fill out their information as well.

2 Your Family

1 Your Information 3 Your Address 4 Your Income 5 Your Assets 6 General Questions 7 Summary 8 Your Lists 9 Additional Questions 10 Done!

Tell Us About Your Family Members

Provide information for the individuals who will live with you in your household.

Family Member 1 of 1 - Continue without entering any more.

First Name First Name
Middle Name Middle Name
Last Name Last Name
Select One Gender ⓘ
Select One Relationship to Head Of Household.
Social Security Number Social Security Number

Back Next >

10. Fill in your address information.

The screenshot shows a progress bar at the top with 10 steps: 1. Your Information (checked), 2. Your Family (checked), 3. Your Address (active), 4. Your Income, 5. Your Assets, 6. General Questions, 7. Summary, 8. Your Lists, 9. Additional Questions, and 10. Done! Below the progress bar is the heading "Tell Us About Your Address...". The form contains several input fields: "Street Address" (with a red error message "The Street Address is required"), "Address Line 2", "Suite/Apt" (with a green checkmark), "Houston" (with a green checkmark), "Texas" (with a green checkmark), and "77006-1765" (with a green checkmark). At the bottom left is a "< Back" button and at the bottom right is a "Next >" button. A "More Below" link is also visible in the bottom right corner.

11. Fill in your household's income information.

The screenshot shows a progress bar at the top with 10 steps: 1. Your Information (checked), 2. Your Family (checked), 3. Your Address (checked), 4. Your Income (active), 5. Your Assets, 6. General Questions, 7. Summary, 8. Your Lists, 9. Additional Questions, and 10. Done! Below the progress bar is the heading "Tell Us About Your Family's Income..." followed by the instruction "Please include income from all family members". At the bottom center, there is a red-bordered button labeled "+ Add Income". At the bottom left is a "< Back" button and at the bottom right is a "Next >" button.

12. You will need to fill out your family's assets (e.g., insurance, checking accounts, savings accounts, CD accounts, stocks, real estate, etc.)

Progress bar: 1 Your Information, 2 Your Family, 3 Your Address, 4 Your Income, 5 Your Assets, 6 General Questions, 7 Summary, 8 Your Lists, 9 Additional Questions, 10 Done!

Tell Us About Your Family's Assets...

Please include assets from all family members

[+ Add Asset](#)

[Back](#) [Next >](#)

13. Answer the questions below.

Housing Text Size

Progress bar: 1 Information, 2 Your Family, 3 Your Address, 4 Your Income, 5 Your Assets, 6 General Questions, 7 Summary, 8 Your Lists, 9 Additional Questions, 10 Done!

Answer Question(s) Below:

Please answer all questions

- Yes No Are you currently being assisted with a housing voucher issued by the Houston Housing Authority?
- Yes No Do you have at least 1 child in your household that is 17 years of age or younger?

[Back](#) [Next >](#)

14. Select "Mobility Grant Interest List".

my Housing Text Size

Information Your Family Your Address Your Income Your Assets General Questions Summary **8 Your Lists** 9 Additional Questions 10 Done!

Choose Your List(s)...
(To apply to a particular list, click on the list below.)

[Mobility Grant Interest List](#) ✓

Back Next >

15. Answer the follow-up questions, hit "Next" and your application is complete.

my Housing Text Size

Information Your Family Your Address Your Income Your Assets General Questions Summary Your Lists **9 Additional Questions** 10 Done!

Answer A Few More Questions

Please answer these questions [Hide all the questions](#)

A. General —

1 Confirm your Social Security Number to finish the application

B. Waiting List Preferences —

1 Yes No Are you currently homeless? (Family must be referred by a homeless service provider to qualify for this preference.)

Back Next >