



**HOUSTON**  
HOUSING AUTHORITY

Transforming Lives & Communities

2640 Fountain View Drive ■ Houston, Texas 77057 ■ 713.260.0500 P ■ 713.260.0547 TTY ■ [www.housingforhouston.com](http://www.housingforhouston.com)

Dear HHA Client,

You may soon receive an invitation to participate in a survey from Rice University. We are partnering with Rice to learn more about the neighborhood experiences and preferences of families participating in our housing voucher programs.

**This survey is voluntary and will not affect your program participation with the housing authority in any way.**

We hope to use what we learn to better support you and other families like yours in meeting your housing needs. All survey responses will be confidential. Your answers will be combined with the answers from hundreds of different households to help us learn how to serve you better.

Please be on the lookout for an email from [mobilityresearch@rice.edu](mailto:mobilityresearch@rice.edu) or a letter in the mail with a link to the survey.

Thank you in advance for taking the time to let us hear and learn from you as we work to expand housing choices for Houston families.

Sincerely,

---

Kenneth E. Coles, Vice-President  
Voucher Program Operations